Providing comfortable and healthy patient rooms became one of the Team’s highest priorities; the chiller replacement project was carefully implemented, along with complete patient floor renovations for targeted service lines. The result is an inpatient environment that is comfortable and soothing for patients, families and staff.
A Lean workshop approach was implemented to understand the flows of this service line, including patients, families and staff flows. Through diagrams, exercises and physical mockups, an innovative clinic model was developed that would efficiently manage patient flow, while also providing comfort and privacy for patients and families.
The Building Controls systems provide routine monitoring to optimize efficient operation for reduced energy consumption. Systems that work smoothly allow staff to work more effectively. The modernization of spaces within the hospital have also enhanced staff productivity.
“From the onset of this effort, there was an underlying core philosophy to ‘do the right thing’ in our project execution, regardless of the situation.”

Stephen Carbery
Vice President Facilities
Yale New Haven Health